

KinderConnect – KinderConnect Role Definitions

Note: This QRC explains specific terminology used in KinderConnect, KinderSign, and KinderSmart.

A Provider Roles: Within a provider's location there are generally two 'roles', or operator types:

Provider Administrator – this is the primary contact at a provider's location, usually (but not always) the business owner or their representative. A provider administrator has certain privileges like being able to create other operators at that provider's location, or submit attendance for payment.

B What is a Sponsor?

A sponsor is a primary caretaker, such as the parent, guardian or any other person that the child's primary caretaker approves to check their child or children in and out of care.

Each sponsor that the provider enters must be uniquely identified by a ten-digit phone number. Once a sponsor is entered into the system, the provider must then associate the sponsor with the children that she or he is authorized to check in and out.

C What is an Operator?

An operator is anyone who uses or 'operates' the electronic system. This could be a provider, a DES employee, or a DES contracted partner.